



Network Security Application Form

Note that this application is for claims made policy; this means the policy will only apply to claims made against the insured and reported in writing during the specified policy period.

The form must be signed and dated by a director of the company, and any responses to the questions below that change, after the form has been signed and submitted but prior to inception of a policy being granted on the basis of the information contained within, must be notified to underwriters immediately. Failure to do so may invalidate your coverage.

Section 1 – General Information

1. Company or Trading Name:

2. Names of Subsidiaries/Additional Insured to be covered under this policy:

3. Address:

4. Website Address:

5. Total No. of Staff:

6. Year Established

7. Business description:

8. Do you provide any of your customers with a managed hosting service, including websites, emails, remote access/ cloud based services: Yes No

9. Mergers or Acquisitions in the last 3 years or planned in the next 12 months:

9. Gross Revenue:

	Past Year (USD)	Current Year (USD)	Next Year (USD)
US/Canada			
Rest of World (ROW)			
Total			

10. Revenue derived from online activities

11. Do you use independent contractors/sub contractors Yes No N/A

12. Revenue attributable to sub contractors

13. % of work carried out by sub contractors

14. Do you always use a written contract with contractors/sub contractors: Yes No

15. If 'Yes' does the written contract include a provision to the effect that any liability arising from the work of contractors/sub contractors will require them to indemnify you: Yes No

16. Do you require contractors/sub contractors to carrier E&O Insurance: Yes No

17. Do you outsource any parts of your IT operation Yes No

18. If 'Yes' please detail

IT outsource service provider	Service

19. Have you identified all relevant regulatory and industry compliance frameworks that are applicable to the organisation:

Gramm-Leach Bliley Act of 1999	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input type="checkbox"/>
HIPAA	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input type="checkbox"/>
PCI	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input type="checkbox"/>
Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>	N/A <input type="checkbox"/>

If 'Yes' to other please describe:

20.. Please indicate the nature of & volume of records processed

Customers names and addresses:	<input type="checkbox"/>
Credit or debit card numbers:	<input type="checkbox"/>
Social security numbers:	<input type="checkbox"/>
Medical records/personally identifiable health records:	<input type="checkbox"/>
Financial records:	<input type="checkbox"/>
Other personally identifiable sensitive information:	<input type="checkbox"/>

Volume of records processed:

20. Level of PCI compliance:

1. 2. 3. 4.

22. Date of last PCI audit:

21. Is your information as identified in Q20. stored on a web facing server:

Yes No

22. Can sensitive and confidential information including personally identifiable information be downloaded onto mobile devices (e.g. blackberrys)

Yes No

23. Is all sensitive and confidential information within your organisation encrypted using industry grade mechanisms whilst:

At rest Yes No

In transit Yes No

On portable devices Yes No

On backup tape or similar storage devices Yes No

24. Do you use firewall technology at all relevant connection points and on all terminals and relevant network devices across you network to prevent unauthorised access.

Yes No

25.. Have you kept the settings as per the manufactures standards for the firewall technology:

Yes No

If 'No' please elaborate on the changes:

26. Do you use antivirus software on all computers, laptops, portable devices and servers

Yes No

27. How often are virus definitions and anti-virus patches updated

Live, as released Yes No

As per manufactures guidelines Yes No

Within 30 days Yes No

Greater than 30 days after release of update Yes No



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28. How often is software updated in respect to all other software patches/updates

- Live, as released Yes No
- As per manufactures guidelines Yes No
- Within 30 days Yes No
- Greater than 30 days after release of update Yes No

29. Do you operate intrusion detection software: Yes No

If 'Yes' how often are the logs reviewed:

- Daily
- Weekly
- Monthly
- Other

30. Do you back up your systems Yes No

31. If 'Yes' on what basis?

- Daily
- Weekly
- Monthly
- Other

32. Are the backups stored offsite, or in a fireproof safe on site. Yes No

33. If 'No' are they stored on site in a fireproof safe Yes No

33. Do you have a disaster recovery plan (DRP), Yes No

34. If 'Yes' does it cover the following

- Key persons Yes No
- Mirrored sites/redundant servers Yes No
- Alternative physical locations Yes No
- Timelines for recovery Yes No
- Loss of outsourced IT provider Yes No
- Network breach response plan Yes No

35. How often is the DRP tested

- Annually
- Bi-Annually
- Quarterly
- Other

36. Do you have business continuity plan (BCP), Yes No

37. If 'Yes' please briefly describe the contingency plan in place to minimise any network interruption caused by any unplanned downtime

38. What is the dependency of your business on access to data and business applications:

High – any interruption will have a significant and immediate effect Yes

Moderate – no material impact for up to the first 12 hours Yes

Low – no material impact for up to the first 24-48 hours Yes

39. In the last 24 months have you been subject to an IT audit. Yes No

40. As a result of the audit were any red or amber flags raised Yes No

41. If 'Yes' please provide a brief synopsis of the issues raised

42. Have all recommendation from the audit now been met Yes No

43. have you ever subjected your systems or offices to penetration testing/social engineering exercises. Yes No

44. If 'Yes' please summarise the outcome

45. Do you provide training to your employees where relevant , to those that deal with sensitive customer data as part of their employment Yes No

46. Do you have a written procedure for employees in relation to internet and email and system usage Yes No

43. Do you have a procedures in place to ensure that users update their passwords every 60 days and that passwords are not repeated and contain a minimum of 9 characters consisting of a mix of alpha and numeric characters in both upper and lower case. Yes No

44. Do you provide remote access to your system for your employees Yes No

45. Where remote access is possible do you require a minimum of three factor authentication. Yes No

46. Do you have a Chief Information Officer or a Board level representative responsible for information security Yes No

47. Do you have an asset classification programme including data (e.g. public, internal use only) Yes No

48. Do you have procedures in place for the destruction, sale or refurbishment of hardware, and storage devices used to hold confidential information (e.g. external hard drives) Yes No

49. Do you have in place procedures to deal with California Senate Bill 1386 or similar laws pertaining to disclosure requirements following a security breach. Yes No

50. Do any of your websites utilise cookie tracking/user data aggregation technology. Yes No

51. Regarding the risks to which this proposal form relates, in the last 5 years after enquiry:-

a) have you suffered any losses or had any claims made against the Company Yes No

b) are you aware of any circumstances which may give rise to a loss or claim against the Company Yes No



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c) has the Company suffered or received any complaints involving any breach of security, data loss or breach of privacy

Yes No

d) has the Company or any of its partners or directors been found guilty of any criminal, dishonest or fraudulent activity or been investigated by any regulatory body

Yes No

This questionnaire completed by:

Name			
Title		Date	
Signature			

ALL INFORMATION PROVIDED WILL BE HELD IN CONFIDENCE.